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New Delhi - 110001

Terms and Conditions

Introduction

We welcome you to the world of full peace of mind where you can relax for repairs in your bike and can focus on your ride. We appreciate your choice of Warranto Services as a warranty partner for your valuable possession of Royal Enfield bike. Your bike and you are going to travel a long distance together like two good friends and your decision of securing your bike against any repairable defects is a good investment for your peace of mind.

It is very important that you understand the coverage we are providing under the product Rewarranty by reading the booklet which ensures a long trouble-free operating life of your bike.

Must Know

The coverage of extended warranty only starts after the expiry of the initial warranty offered by the manufacturer.

Period of Cover

The period of the warranty shall be predefined either for 12 months/10,000 Kms or 24 months/20,000 Kms starting from the expiry date of the initial warranty provided by the manufacturer.

Parts Covered

I. Engine Parts

Head Cylinder and Cover Cylinder Head	Cylinder Block and Piston	Crankcase LH & RH
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Crankshaft and CamShaft	Oil Pump	Main Bearings
Rocker Arm Shaft	Drive Gear	Clutch Cover
Sprocket Cam Shaft	Magneto Assembly	Gear Primary drive, Gear Shafts, Gears and Gears Box Bearings
Inlet and Exhaust Valve	Stator Assembly	Speedometer Assembly and Fuel Cork
Rear Shockers(in case of leakage)		

II. Electrical & Electronic Parts

Ignition switch and throttle switch	Front and Rear Brake Switch	Gear shift switch
Switches LH and RH	All Sensors	ECU
Starter relay & All other relays	Magneto assembly	Stator assembly
Starter motor assembly	Electronic flasher unit	Wiring harness
Spark plug Adopter	RR Unit	Ignition Coil
Fuel gauge	Suppressor cap	Fuel pump
Injectors	Throttle body	Stepper Motor
Radiator Fan assembly	Thermostat assembly	Speedometer Assembly
Speedo sensor		

III. Frame Parts

Frame assembly	Swing arm assembly	Rear shock absorber (for leakage only)
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IV. Brake System

Master cylinder Kit (Only for leakages)	Brake caliper assembly (only for leakage)	Disc assembly (for cracks & not for wear & tear or consequential damage)
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Parts Not Covered

Stem Oil Seals	Chassis	Spring Valve Inner & Outer	Cam Chain
Tensioner	Guide Cam Chain	Piston Rings	Adjuster assembly tensioner

Clutch plates & Clutch assembly	Cir Clips	Oil Filter	Drive Chain
Chain Sprockets Set	Thrust Washer	Engine Oil	Bolt Front Fork
Upper and Upper Bracket Comp	Wheel Bearings and Cush rubbers	Cable and Gear Speedometer	Tube (inner & outer)
Oil seal front fork	Fork Oil	Bulbs	Shims/Washers
Rubber, plastic or glass components	Rubber tubes or hoses	Spark Plug	All burnt and tampered parts
Tyres, Tubes, Brake Shoes, Disc Pads,	Battery, Tools, Inner Box	Corroded Nikel and Chrome parts	Tail Light, Winker Bulbs, Painted Parts

Limitations and Conditions during extended warranty period:

1. To avail the benefit of extended warranty it is mandatory to have Normal Maintenance as per manufacturer's advice irrespective of any limitation of oil and fluid changes, Headlight, Alignment, Fastener, Re- Tightening, All fasteners, Oil Seals, Cables, gaskets, Rings, rubber Items, hoses, and bulbs, wheel balancing, wheel alignment, ignition timing and valve clearance or such other adjustments.
2. Defective parts which have been replaced by an empaneled dealer workshop shall be the sole property of Warranto.
3. Rewarranty does not cover parts that requiring replacement as a result of normal wear and tear. Also all the consumables will be chargeable.
4. **The Warranty will be nullified in the following cases-**
 - The Bike is not getting maintained periodically as per the advice given in the owner's manual.
 - The bike owner is using duplicate engine oil and lubrication instead of recommended products between advised intervals.
 - If the defect or defects are apparently a result of misuse, negligence, Accident or mishandling.
 - Using parts and equipment which are not meant, manufactured or designed specifically for RE.
 - Parts like silencers, horns, HID etc. of the vehicle that have been altered or modified or replaced in an unauthorized manner, and which in the sole judgment of Warranto affects bike's performance and reliability.
5. Any parts which are covered in warranty as per the 'Parts Covered' list is affected by the use of unauthorized parts/ parts not recommended for RE shall not be covered under warranty.
6. Premature wear of Engine parts such as cylinder, piston, valves, and bearings due to adulteration of petrol / fuel.

- 7.** The vehicles which have not been serviced by the authorized RE dealers workstations under the schedule recommended in the owner's manual shall not be covered in extended warranty.
- 8.** Any defects in parts due to the accident or collision of the bike.
- 9.** Any Insignificant defect but not limited to the Fluid Seepage, Acoustic defects shall not be covered under the warranty.
- 10.** The vehicle should be serviced in the recommended time by the manufacturer at the authorized service centre only, either on a free service offer or as a paid service as per the recommendations of the manufacturer in the Owner's Manual of Royal Enfield.
- 11.** The vehicle covered should be used only for social, domestic and pleasure purposes and for the owner's business or profession. The Warranty does not cover hire or reward, tuition, racing, pace making, reliability trial, speed testing, carriage of goods, (other than samples or Personal luggage).
- 12.** If any defect or defects are found in your bike, you shall be eligible for the free replacement or repair of the covered parts in the extended warranty basis on the sole discretion of the dealer/our empaneled technician.
- 13.** All those parts which are not mentioned in the 'Parts Covered' list shall not be covered under any circumstances.
- 14.** All claims should be made according to the predefined claim procedure on our website keeping in mind all the terms and conditions of the extended warranty.
- 15.** Extended Warranty once sold cannot be cancelled or altered or transferred to any other vehicle but can be transferred in case of sale of the vehicle.
- 16.** Warranty provided by Warranto does not have any surrender value, Refund value or sale value.
- 17.** Customer must retain all the service invoices and relevant receipts.
- 18.** The mileage quoted in no way guarantees the true distance covered by the Two-Wheeler, and is indicated only as a guide when servicing is due. Failure to maintain the speedometer, mileage recorder in working order or disconnecting it or tampering with it will invalidate Extended Warranty.
- 19.** No liability will be accepted for damage caused by neglect, corrosion, Intrusion of foreign or deleterious matter, lack of servicing, overheating, freezing or abuse by the continued use of the Two-Wheeler after a fault has become evident or for consequential loss on the failure of parts not covered under Extended Warranty.
- 20.** No liability will be accepted for any failure due to wear and tear, components incorrectly fitted, or faulty or defective at the time of sale, or faulty manufacture /design and alterations /modifications from the manufacturer's specification.
- 21.** Final decision regarding any warranty shall lies with the 'Warranto Services Pvt. Ltd.
- 22.** All Disputes/differences regarding claim settlement, arising for whatsoever reason shall be subject to jurisdiction of Delhi courts only.

Service Requirements

In order to maintain the validity of extended warranty, the two-wheeler must be serviced by Royal Enfield Authorized Dealer/Service Centre in accordance with the manufacturer's recommendations i.e. after every 3 months or on completion of 3000 Km (whichever is earlier) from the last service.

Special Note

The interval from the purchase date to the 1st service must not exceed the stipulated mileage or time by more than 500 Km or 45 days, 2nd service at 3000 Km or 3 months, 3rd service at 6000 Km or 6months whichever is earlier and so on(as per the owner's manual) till the time bike is under warranty.

Disclaimer

All extended warranty information is the latest available at the time of publication and is subjected to change without notice.

Warranto Pvt. Ltd. will not take any responsibility for losses arising due to wars, strikes, lockouts, riots or any such civil disturbances, any acts of God, including but not limited to earthquakes, floods and droughts and any other cause or similar circumstances.

